

B. K. Birla College of Arts, Science & Commerce, Kalyan

Empowered Autonomous Status (2023 - 2032)

(Conducted by Kalyan Citizens' Education Society)

Affiliated to University of Mumbai

'College of Excellence' status by UGC (2015 - 2020)

Reaccredited by NAAC (3rd Cycle) with 'A' Grade (CGPA - 3.58) (2014 - 2023)

ISO 9001: 2015 Certified

NAAC SSR

Cycle IV

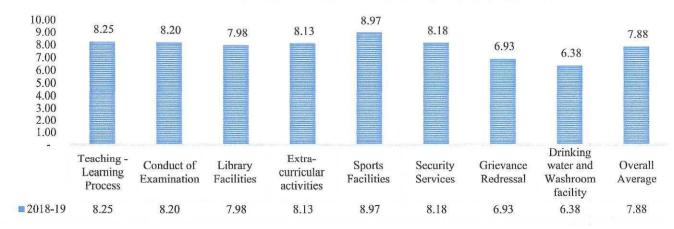
2018-2023

Feedback Analysis

(2018 - 19)

The data below represents the students' satisfaction analysis for various aspects of their educational experience during the academic year 2018-19. The satisfaction scores are given on a scale of 1 to 10, with higher scores indicating greater satisfaction. (Excellent: 8.01-10.00, Very good: 6.01 – 8.00, Good: 4.01-6.00, Average: 2.01 -4.00 and Below Average: 0-2.00)

STUDENTS' SATISFACTION 2018-19



The following findings are drawn from the above data:

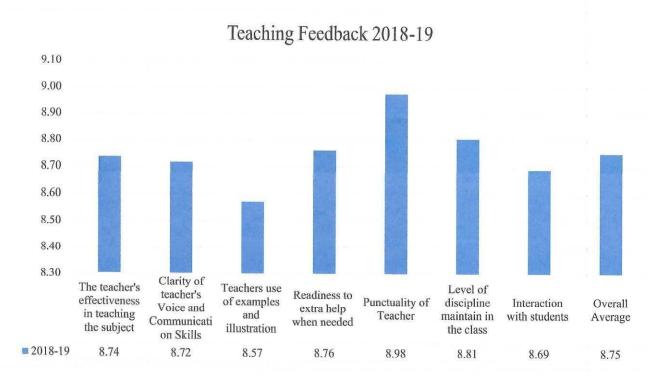
- 1. Satisfaction recorded in Excellent category (8.01-10.00)
 - a. Teaching-Learning Process (8.25)
 - b. Conduct of Examination (8.20)
 - c. Extra-curricular Activities (8.13)
 - d. Sports Facilities (8.97)
 - e. Security Services (8.18)
- 2. Satisfaction recorded in Very good category (Very good: 6.01 8.00)
 - a. Library Facilities (7.98)
 - b. Grievance Redressal (6.93)
 - c. Drinking Water and Washroom Facility (6.38)
 - d. Overall Average (7.88):

Based on the above findings IQAC made the following Recommendations:

- a) Focus on improving grievance redressal processes to address student concerns more effectively.
- b) Address issues related to drinking water and washroom facilities to enhance overall satisfaction.
- c) Continue to invest in and maintain high-quality sports facilities, as it has been a standout aspect contributing to high satisfaction.
- d) Regularly assess and update library facilities to meet the evolving needs of students.

It's concluded that it is important for the college to use these insights to prioritize areas for improvement and ensure a well-rounded and satisfying educational experience for its students.

The Teaching Feedback Analysis for the academic year 2018-19 provides insights into students' perceptions of various aspects related to the teaching process. The satisfaction scores are given on a scale of 1 to 10, with higher scores indicating greater satisfaction. (Excellent: 8.01-10.00, Very good: 6.01-8.00, Good: 4.01-6.00, Average: 2.01-4.00 and Below Average: 0-2.00)



The following findings are drawn from the above data:

- All categories fall within the "Excellent" range (Above 8.01), indicating a consistently high level of satisfaction across different aspects of the teaching process. The feedback analysis emphasize the effectiveness, clarity, and positive attributes of the teaching staff. The absence of feedback in lower categories suggests that the teaching performance is generally outstanding, with room for improvement in specific areas as feedback becomes more granular or specific.
- The teaching staff receives consistently high ratings across all categories, reflecting an excellent teaching environment. The overall average of 8.75 signifies that, on average, students are highly satisfied with the teaching process during the specified academic year.

Based on the above findings IQAC made the following Recommendations:

- a) Focus on improving the teachers use of examples and illustrations and interaction with students.
- b) Continuous efforts to maintain and enhance these positive aspects will contribute to ongoing student satisfaction and success.

This positive feedback is a valuable asset for the institution, reflecting a strong teaching culture and a commitment to student success.

Principal

B. K. Birla College, Kalyan.

(Empowered Autonomous Status)